

## ENGAGEMENT SUMMARY

Formal consultation on City of Adelaide's draft Urban Elements Asset Management Plan occurred between 15 December 2023 and 9 February 2024.

Community consultation included a 'Your Say' engagement page in conjunction with two drop-in sessions that were held at the Hutt Street Library (24 January 2024, 12 noon - 2 pm) and the North Adelaide Library on Tynte Street (31 January, 10am - 12 noon).

Notification of the public consultation was announced through the Government Gazette and a Public Notice in the Advertiser, as well as advertised through physical and electronic promotion through City of Adelaide platforms including signage at community centres and social media campaigns.

### Your Say Survey

The 'Your Say' community engagement platform provided an overview of what Asset Management is as well as the purpose of the Asset Management Plan. Additionally, it highlighted the journey that has been undertaken to date in the development of the draft Asset Management Plans, which included:

- Preliminary engagement with our community to better understand and measure levels of satisfaction for the services provided by our assets.
- Identifying where current levels of service are not meeting the community's expectation, to then enable recommendations to be made to Council regarding how our assets are managed into the future through the development of the draft Asset Management Plans.

We have used the insights from the community to develop the draft Urban Elements Asset Management Plan and through the final consultation, asked the question, did we get it right?

Through the Your Say engagement page, we received:

- 408 visitors to the Your Say page
- 38 visitors who viewed the feedback form
- 6 survey responses

Respondents were prompted to provide demographic information, which is summarised below:

### Ratepayers:

3 survey respondents identified as ratepayers within the City of Adelaide (50%)

3 survey respondents identified as a non-ratepayer (50%)



Ratepayer, 50%

Non Ratepayer, 50%

# Engagement Summary and Submissions

## Draft Urban Elements Asset Management Plan

Your Say  
Adelaide

### Residents:

3 survey respondents identified as residents within Adelaide CBD

1 survey respondents identified as residents within North Adelaide

2 survey respondents identified as City visitors



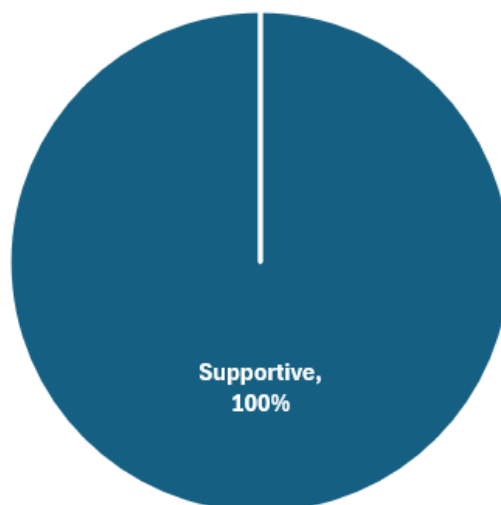
### How you participate' in City life:



### Feedback Summary of Survey Responses:

Q1. Do you support the adoption of the Urban Elements Asset Management Plan?

- 6 of 6 written submissions via YourSay were in support of the Plan (100%)



Within these 6 responses, we received one written comment advocating for more bike infrastructure, including bike racks to ensure adequate provisions for end of trip facilities. While this feedback is considered constructive and valuable, it falls outside the intended purpose of the Urban Elements Asset Management Plan, which is to forecast the operations, maintenance and renewal requirements of our existing assets.

Programs to create of new urban elements, including bike racks, are considered on an annual basis through the development of the Business Plan and Budget, where initiatives prioritised with respect to organisational priorities and budget availability.

### **Drop-In Sessions**

From the two drop-in sessions that were held at the Hutt Street Library and the North Adelaide Library on Tynte Street, we had six verbal conversations with the community that were captured as general feedback. This general feedback, relevant to the Urban Elements Asset Management Plan is summarised below:

- Supportive of improving cycling infrastructure
- Request for more butt out bins
- Recommend more education around recycling and green bins
- Request for more shelters for bus stops

## YOUR SAY ENGAGEMENT SUBMISSIONS

Respondent	Do you support the adoption of the AM Plan?	Comments	Response
Respondent 1 (16/12/23)	Yes	<p>We need more bike infrastructure in general, including bike parking.</p> <p>I don't know if this is the space for public toilets, but there are limited facilities in the city. If the city is planning on growing it's residential population, more public facilities should be incorporated into the city.</p>	<p>Feedback is related to new and upgrade of infrastructure, while this Asset Management Plan does not identify financial forecasts associated with new and upgrade projects,</p> <p>New and upgrade project are considered through developed of BP&amp;B, with consideration of orginaional priorities and available budgets.</p>
Respondent 2 (20/12/23)	Yes	-	-
Respondent 3 (10/01/24)	Yes	-	-
Respondent 4 (16/01/24)	Yes	-	-
Respondent 5 (22/01/24)	Yes	-	-
Respondent 6 (07/02/24)	Yes	-	-