

Draft Social Infrastructure (Assets) Policy

Consultation Summary

March 2025

Background

The [draft Social Infrastructure \(Assets\) Policy](#) was endorsed by Council for public consultation on 12 November 2024. The Policy was developed using research and community feedback from various related projects including a Social Infrastructure Assessment, [City Plan – Adelaide 2036](#), Public Toilet Assessment and [City User Profile](#).

For the purposes of the Policy, community facilities include facilities such as:

- Community centres
- Libraries
- Public toilets
- Playspaces
- Skate and BMX facilities
- Recreational courts
- Dog parks
- Community gardens.

The [Buildings Asset Management Plan](#) covers a range of important community facilities including:

- Libraries
- Community centres
- Public toilets
- Sporting clubs.

The Building Asset Management Plan outlines the Council's high-level asset management priorities for the operation, maintenance and renewal of our assets over the next 10 years.

The draft Social Infrastructure (Assets) Policy guides investment decisions in new, upgraded or consolidated community facilities to meet current and future needs.

Council has progressed investment for Community Buildings in the Adelaide Park Lands through the development of an Adelaide Park Lands Community Buildings (Sport and Recreation) Policy.

The draft Social Infrastructure (Assets) Policy will assist Council to make decisions about and prioritise investment in community facilities.

Stakeholder groups were notified of the consultation, including library and community centre users through email and collateral at the six sites. A targeted engagement strategy will be employed for Stage Two - Community Facilities Planning and Investment Framework consultation.

Public Consultation and Responses

Consultation on the draft Social Infrastructure (Assets) Policy opened on 14 January 2025 and closed on 7 March 2025. During the eight-week consultation period:

121 Our Adelaide online submissions were received. Two written submissions were received. There were 1,079 online webpage visitors.

Key themes arising from the consultation included:

- Public Toilets — Support for prioritised investment in public toilets across the city that are safe, clean, well maintained, and meet the needs of a range of users, including people with disability, women, and people with caring responsibilities.
- Safety – A desire for the delivery of community facilities to positively contribute to perceptions of safety, including lighting, street cleaning, crime prevention programs and support for homeless and vulnerable people.
- Transport – Respondents called for more public and active transport options and more walkable streets that support people's access to community facilities.
- Multiuse – Respondents identified the need to provide spaces that engage a range of people, particularly young people, who were identified as a gap in current provision. Support for community facilities that provide options to participate in creative activities like music, art and play was identified as a priority alongside sustainability and greening.
- Existing Facilities – Many respondents expressed appreciation for existing facilities such as libraries, community centres and public toilets but commented that some existing facilities are dated, small, have limited operating hours, or requested additional maintenance and resourcing.
- Accessibility – Respondents wanted to ensure that the facilities would be accessible to a diverse range of user groups and would contribute to inclusion and social cohesion.

Amendments to the Policy following consultation are summarised as follows:

- The Policy has been retitled to the Community Facilities Policy, and a statement has been included to clarify what community facilities are subject to the Policy.
- Additional explanation in the Policy statement about the type of community facilities addressed by the Policy.
- The Policy glossary is amended to define community facilities, remove former references to social infrastructure and integrated planning, and define 'priority groups'.
- Edits to clarify the meaning of objectives and principles such as sustainability including environmental sustainability, and inclusion of heritage and co-design.
- Plain English review of the document.

Summary of community consultation feedback from online survey

Do you agree with the Policy Objectives?
<p>Strongly agree – 32.77% - 39</p> <p>Agree – 54.62% - 65</p> <p>Neither agree nor disagree – 10.92% - 13</p> <p>Disagree – 1.68% - 2</p> <p>Strongly disagree – 0% - 0</p>

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	I would like to know that disabled community members are being consulted and compensated for their time to ensure that spaces are accessible for everyone.	Accessibility	The Access and Inclusion Advisory Panel was consulted at its February 2025 meeting. All members are paid a sitting fee to attend.
Our Adelaide Submission	Healthy and Sustainable Environments: Foster the creation and maintenance of high-quality, natural, and green spaces as integral components of social infrastructure. Recognise their role in enhancing community wellbeing, promoting mental and physical health, and strengthening social connections, while ensuring equitable access for all.	Multiuse	Noted. Playspaces, dog parks and community gardens are covered by the Community Facilities Policy in recognition of the role they play in community wellbeing.
Our Adelaide Submission	Equitable access: should include a mention of safety	Safety	Noted. Safety is included in the 'Adaptable' principle.

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	There need to be other ways to activate the parklands and squares. Sitting in front of LOC Bottle Bar on Hindmarsh Square is one of the best experiences in Adelaide it feels really European how it opens out onto the square. If cafes and restaurants around the squares could put some seating in the squares (for example Hurtle Square) then I think it would really bring people into those spaces!	Multiuse	Noted, activation of the Adelaide Park Lands and Squares is outside the scope of this Policy.
Our Adelaide Submission	No, they sound reasonable.	NA	Noted
Our Adelaide Submission	Seems quite lofty considering CoA is not achieving the basics which would provide a safe city to live and work in.	Safety	Noted
Our Adelaide Submission	I think the policy objectives are important and support the needs of the population. I think an additional part of the policy that could be helpful is increased awareness for the public regarding existing services and how to find them. For example, I know many people struggle to locate public toilets even within the CBD. Could this potentially be addressed through inexpensive methods such as updating online records/better signage? Thank you for considering :)	Existing Facilities and Public Toilets	Noted. Wayfinding will be considered in the Community Facilities Planning and Investment Framework. Public toilet locations in the City of Adelaide are included on the national Public Toilet Map: National Public Toilet Map - Adelaide City Library

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	Community engagement should help with crime prevention and anti-social behaviour. Could add a dot point to cover all ages- especially youth as big student population and international students need our support. A youth centre would be good too as currently lots of young people use Hungry Jacks car park roof and staircase to hang out.	Safety	Noted. The Policy is amended to define priority groups including youth.
Our Adelaide Submission	There is not enough disabled access and I highly prefer they're run by the community and not the government. You keep trying to kill off the stuff that's running properly like sage at the joinery and the bike kitchen which I value more than government run stuff. Please just leave us to do what we know how to do as humans.	Multiuse / Accessibility	Noted. Operating models will be discussed in the Community Facilities Planning and Investment Framework.
Our Adelaide Submission	OUTER CITY LOOP BUS (Greenhill Rd - Railway Terrace - Port Road - Park Tce - Fitzroy Tce - Princes Highway - Hackney Rd - Dequetteville Tce - Fullarton Rd - back to Greenhill Rd. THIS ONE SINGULAR BUS ROUTE WOULD SAVE HUNDREDS OF PEOPLE FROM MAKING A USELESS TRIP INTO THE CITY JUST TO COME BACK OUT AGAIN	Transport	Noted. A City Loop Bus around ring roads is outside the scope of the Policy.

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	I'd like to see more services such as a library and community centre in the western area of the CBD. There are more people living here but so few services.	Multiuse	The Community Facilities Policy "Responsive" Principle provides guidance about where and when community facilities are required. The Community Facilities Planning and Investment Framework will provide more granular detail about prioritisation of new facilities.
Our Adelaide Submission	The Policy objectives above don't give much away. I agree we need community centres that offer services/events/classes, just as they do now. With both a growing and an aging population, we should be putting more of the money and facilities that support sports, instead, into supporting the wider population.	Multiuse/ Existing Facilities	Noted. The Community Facilities Planning and Investment Framework will provide more granular detail about prioritisation of new facilities.
Our Adelaide Submission	It's a bit hard to understand "place based approach"? Of course. If you're asking for feedback on what community wants and likes, I don't particularly like the internal environment of the city library. It should look smarter and more refined. There should be window open spaces of natural light, and quiet ambience. Natural materials.	Existing Facilities	Noted. Place-based in the Policy is used to refer to locations across the city and local context.

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	I recommend access and place-based approach to planning and developing social infrastructure at the neighbourhood and city-wide scale to address community needs now and for the future generations.	Multiuse/ Accessibility	Noted. Supported within existing Policy objectives and principles.
Our Adelaide Submission	I think Adelaide doesn't just need public toilets, it needs clean, and accessible toilets that have good ventilation. Currently they are pretty awful. If we want to attract visitors this is a must.	Public Toilets	Noted. The Policy includes consideration of maintenance under the Sustainable Principle.
Our Adelaide Submission	In addition to the current wording the Place-based planning objective should incorporate the need to deliver both fit for purpose elements within adaptable, multi-functional infrastructure. It's important that the facilities City of Adelaide invests in have been developed in collaboration with local end users and leading experts in the subject domain, so that it achieves functional outcomes e.g. state of the art sports facilities, acoustics, etc. Overarching buildings or precincts should be able to meet the needs of several unique user groups, appropriately by ensuring the design of facilities are adaptable and can serve multiple functions. Equitable access also means facilities are designed to ensure accessibility and inclusion are prioritised.	Multiuse	Noted. The Policy Principles include Adaptable. The Policy Objectives are amended from 'Coordination and Delivery' to 'Partnerships'. The City of Adelaide's roles include Partner. A co-design focus has been added to the amended Policy.

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	<p>As Adelaide CBD, council should spend more on things that can attracts more visitor to come visit & spend (local numbers to spend is too low). For example, I don't a dog park will attract visitor. We have to do something to improve business. VIC done it well.</p> <p>Compared to many years ago, now they have so much of entertainment, venues, attraction. People will automatically flow in. Rather than SA CBD been stuck in old ways for way too long. Compare 20 or 30 years ago to now, not much changes. People moving away due to a boring town & simple food price is one of the highest amongst other part of Aus.</p> <p>Things need to be change & must start with CBD, then other suburb will follows.</p>	Multiuse	Noted. The purpose of the Policy is to guide investment in community facilities.
Our Adelaide Submission	I have no idea what this rhetoric means. Its wording obstructs maximising community input.	N/A	A Plain English review has been undertaken for the final Policy.
Our Adelaide Submission	Why are we talking about new facilities when CoA is not getting the basics right at the moment. Please take any sort of interest in helping with the large-scale substance abuse and homelessness issue. As a resident of City of Adelaide, I have never been more disappointed and embarrassed by my council.	Existing Facilities	Noted. A greater service response to support vulnerable people is outside the scope of this Policy but is a consideration for other related social planning priorities, including the Homelessness Strategy.

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	I would like more specificity on what "equitable" means in this context. Men's and women's toilets in Victoria Square were replaced by a few unisex toilets which are FILTHY. There were several women's toilets on the south-west side of Hindmarsh Square, which were replaced by one unisex toilet on the north-west side. Given that females need to use public toilets more frequently than males, and given that women more often take babies and toddlers into toilets than men do, in what way were these changes equitable? Females (and children) were disproportionately negatively affected.	Public Toilets	Noted. The Policy is amended to define priority groups including women in the Policy Objectives and the Glossary.
Our Adelaide Submission	I think "place-based approach" is not particularly clear idea, it feels like jargon and not helpful terminology for a policy objective, especially considering that "place-based planning" should be inclusive of the people living in a place.	N/A	A Plain English review has been undertaken for the final Policy.
Our Adelaide Submission	Place based but bring it out to high needs areas too. It's vital we think in 20+ year solutions. Equitable and safe access for diversity - culture, religion, sexuality, gender diversity, ability etc	Multiuse	The Policy is amended to define priority groups.
Our Adelaide Submission	50000 more people!!!! No way. We don't want Adelaide to impersonate the east coast mega cities- let's have a different	N/A	Noted. The respondent raises concerns about Council's population growth target of 50,000 people.

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
	vibe without hideous apartments and skyscrapers		
Our Adelaide Submission	There should be specific reference to the environment.	Multiuse	Environmental sustainability has been added to the draft Policy.
Our Adelaide Submission	Expand the concept of equitable access to include age.	Multiuse	Equity Policy Objective broadened to include age.
Our Adelaide Submission	Landscaping and making a very green environment is important too, especially with climate change.	Multiuse	Playspaces, dog parks and community gardens are covered by the Community Facilities Policy in recognition of the role they play in community wellbeing.
Our Adelaide Submission	The childcare needs have changed in the city and may affect the planning. The city area really does not require any further childcare centres.	N/A	Noted. The Policy statement is amended to include additional information about the type of community facilities addressed by the Policy. As the city population grows there is projected need for additional childcare in the future. CoA's role in childcare is to 'advocate'.

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	It is OK to think about facilities provided, but there needs to be more action against antisocial behaviour, whether it is lights on the outside of buildings that disrupt sleep, the parking of scooters in unacceptable fashion, the sirens of ambulances and fire-engines which have been running riot at all sorts of hours. Similarly the arbitrary closing of streets. Not to mention the spending of millions on Whitmore Square and the disruption caused only a matter of months after the previous effort, which was evidently not thought through.	Safety	Noted, concerns are considered in the 'Adaptable' Policy Principle.
Our Adelaide Submission	Admire what you are doing, the City Library is a fantastic inclusive space with wonderful staff. Thank you for your efforts to discourage antisocial behaviour in public toilets.	Existing Facilities/ Public Toilets	Noted.
Our Adelaide Submission	Provide seats with shade for old people on hot streets.	Accessibility	Noted. Considered in the 'Accessible' Policy Principle.
Our Adelaide Submission	A more holistic approach would integrate both place-based planning and population-based planning to create a hybrid model that considers both geographic and demographic factors. This approach ensures that solutions are both locally relevant and broadly equitable.	N/A	Place-based and population-based objectives and principles are included in the Policy.

Do you have any other feedback on the Policy Objectives?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	My husband and I enjoy apartment living in CBD. We have noticed more residential developments in progress. These will accommodate a mix of owner occupiers, renters, and short-term stay. Policies need to keep this in mind.	Multiuse	Noted. The Policy's 'Responsive' Policy Principle that considers a range of current and future community facility users.
Our Adelaide Submission	Balance is always a challenge. With increasing population in CBD, there is a tension between owner occupiers, rentals, and short-term stays. Objectives need to acknowledge this challenge.	Multiuse	Noted. The Policy's 'Responsive' Policy Principle that considers a range of current and future community facility users.
Our Adelaide Submission	As a UNESCO City of Music, it is hard to believe that there is not more access to, or encouragement of Music. This is particularly surprising at a community level too.	Multiuse	Noted. This comment will be considered as a contribution to the priorities for the Community Facilities Planning and Investment Framework and through the CoA Cultural Policy.
Our Adelaide Submission	They're pretty broad and non-specific. The kind of objectives it would be difficult to object to.	N/A	Noted.
Our Adelaide Submission	Achieve them then. Words are as pricy as the paper.	N/A	Noted.

Do you agree with the Policy Principles?	
<p>Strongly agree – 43.22% - 51</p> <p>Agree – 48.31% - 57</p> <p>Neither agree nor disagree – 6.78% - 8</p> <p>Disagree – 1.69% - 2</p> <p>Strongly disagree – 0% - 0</p>	

Do you have any other feedback on the Policy Principles?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	Again I would like to make sure a variety of disabled people are in collaboration so everyone can utilise public spaces.	Accessibility	Noted, the 'Accessible' Policy Principle seeks community facilities that are located and designed for access and social inclusion.
Our Adelaide Submission	Promote fun, safety, and social cohesion.	Safety / Multiuse	Noted and reflected in the amended Policy through broadening of the 'Equitable' Policy Objective
Our Adelaide Submission	Responsive to current needs? We currently need a better council that works towards helping with the homelessness and addiction issues that are overwhelming our streets. The people are not the problem, the lack of systems and support is.	Safety	A greater service response to support vulnerable people is outside the scope of this Policy but is a consideration for other related social planning priorities, including the Homelessness Strategy.

Do you have any other feedback on the Policy Principles?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	They should also prevent social isolation and enhance community cohesion- there isn't an aspirational principle.	N/A	Noted and reflected in the amended Policy through a broadening of the 'Equitable' Policy Objective.
Our Adelaide Submission	GIVE US A OUTER CITY LOOP BUS!!!! Greenhill rd - railway terrace - port Road - part tce - fitzroy tce - princes highway - Hackney Rd - dequetteville tce - fullarton Rd - back to Greenhill Rd. THIS ONE SINGULAR BUS ROUTE WOULD SAVE HUNDREDS OF PEOPLE FROM MAKING A USELESS TRIP INTO THE CITY JUST TO COME BACK OUT AGAIN	Transport	Noted. Noted. A City Loop Bus around ring roads is outside the scope of the Policy.
Our Adelaide Submission	I think community consultation before infrastructure changes is important. For example access to city library off Charles Street, Adelaide, is difficult because of the raised markings, squares on the pavement. It is bumpy for wheelchair users. Wheelchair users prefer smooth ride, rather than bumpy pavements.	Accessibility	Noted. Consultation on infrastructure changes adheres to the Integrated Community Engagement Framework.
Our Adelaide Submission	The city is dirty in certain areas and should be cleaned more often. Rundle street and the streets through to North Terrace are dirty, the cinema complex is a prime example. Some areas need a good hosing.	Existing Facilities	Noted. The Policy focuses on new community facilities. The Policy includes consideration of maintenance under the Sustainable Principle.

Do you have any other feedback on the Policy Principles?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	Slow development method don't work anymore in a fast changing world now.	N/A	Noted
Our Adelaide Submission	What scale will be used to assess if a proposal meets each of those policy proposals e.g. fully adhering, largely adhering, not fully adhering, not adhering at all.	N/A	The Community Facilities Planning and Investment Framework will incorporate details on population and floor space benchmarks.
Our Adelaide Submission	Would be incredible if CoA was responsive to local issues. Unfortunately since only local businesses are being treated as stakeholders it's highly unlikely that any real change is going to happen.	N/A	Noted
Our Adelaide Submission	Action required on a number of dilapidations along KW and Sturt streets. (Car park next to Quest. Old Trims site. Old Mayfield Electrical site - Sturt Street). Homeless people situation becoming worse around Gilbert Street and IGA area.	N/A	Noted. Redevelopment of underutilised city sites was considered in the City Plan – Adelaide 2036.

Do you have any other feedback on the Policy Principles?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	Only in the fourth statement 'Sustainable' do I not understand your meaning. The word sustainable has many meanings some of which are misleading, e.g. 'sustainable growth' where environmentally friendly is implied but which is highly unlikely if the asset is growing in size. By 'sustainable' do you mean that the delivery will be able to be offered over the long term without interruption?"	Multiuse	Clarity on the meaning of 'sustainable' has been addressed in the amended Policy.
Our Adelaide Submission	Sustainable could mean low cost, this needs clarifying	Multiuse	Clarity on the meaning of 'sustainable' has been addressed in the amended Policy
Our Adelaide Submission	Accessibility is really important, community facilities should serve everyone, not only those that can afford it. All community facilities should be accessible by foot too.	Multiuse/ Transport	Noted and addressed in the Policy's 'Accessible' principle. The Policy Objectives include 'Equitable'.
Our Adelaide Submission	Sustainable must include expansion and upkeep of cycle infrastructure as well as banning monster car/jeeps from clogging up the city parking	Transport	Clarity on meaning of 'sustainable' has been addressed in the amended Policy.
Our Adelaide Submission	There should be specific reference to the natural environment.	Multiuse	Noted, clarity on meaning of 'sustainable' has been addressed in the updated Policy.

Do you have any other feedback on the Policy Principles?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	Perhaps heritage should also be a principle, given the superb historic architectural fabric in many parts of the city.	Multiuse	Noted. Heritage has been added to the 'Accessible' Policy Principle.
Our Adelaide Submission	Great to see such a strong focus on sustainability	Multiuse	Noted.
Our Adelaide Submission	It's important for everyone to be able to feel comfortable and safe in Adelaide environments.	Safety	Noted. Safety is reflected in the 'Adaptable' Policy Principle.
Our Adelaide Submission	While other categories like renter/student and short stayers (Aire BnB) are relevant, its people like us as rate payers need to be given extra weight by we have chosen to move here and support the city.	Multiuse	Noted. The Policy's 'Responsive' Principle considers a range of end-users.
Our Adelaide Submission	Beautiful, Forward thinking	N/A	Noted
Our Adelaide Submission	Should there not be something in there about social cohesion? Helping to bring people together... the city of Adelaide is particularly important as a midway meeting point for people from central and greater Adelaide. This reduces time travelled (hopefully using public transport) and increases the vibrancy of the city	Social Inclusion	Noted. Social Inclusion is a priority within the Policy's 'Accessible' principle
Our Adelaide Submission	A principle should be people-first, pedestrian-first, or something similar.	Transport	Noted. Consider these needs reflected in the 'Adaptable' Policy Principle.

Do you have any other feedback on the Policy Principles?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	Safe.	Safety	Noted. Safety is reflected in the 'Adaptable' Policy Principle.
Our Adelaide Submission	Adaptable: Designed to be flexible and adaptable to changing needs.' - more like disposable. Must you let TAFE students write this! It's always the same.	N/A	Noted
Our Adelaide Submission	Resources are finite and money needs to be spent well. Facilities that need take into account increasing temperatures and unexpected weather conditions. Use the technology of solar panels and batteries, water storage etc. as of now in anything that you prepare. There is so much available that we are still ignoring.	Multiuse	Noted. The 'Sustainable' Policy Principle has been expanded to incorporate environmental sustainability.

Do you have any other feedback on the Policy Principles?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	<p>Community facilities need to be developed keeping at front of mind the importance of maintaining shade in the Park Lands, Squares and city streets so that we can access the facilities on foot and other active transport options. Writers' Week again highlighted the importance of augmenting the shade of the trees with sun shades and the toilets on Victoria Drive were a delight as an adjunct to port-a-loos. Wish there were more brick building toilets! Strengthening localities with community facilities is important with a growing inner city and the climate crisis. Whilst not concerned with sports building for this policy it is clear that the playing of sport will change and that while more of it may be played in doors, this should not mean bigger and more buildings on Park Lands. We need to ensure there are natural outdoor places for our well being.</p>	Multiuse/ Public Toilets/ Transport	<p>Noted. Playspaces, dog parks and community gardens are covered by the Community Facilities Policy in recognition of the role they play in community wellbeing.</p> <p>Access to green space close to where people live is one of eight strategies in the City Plan – Adelaide 2036.</p>

Do you have any other feedback on the Policy Principles?			
Stakeholder	Summary of Submission	Key Theme	Response
Our Adelaide Submission	Any construction of facilities, which would be minimal, should be primarily for the benefit of ratepayers and priority of access should be based on them not transient or external populations, this can still take in the fact that we are a state capital and have responsibilities to a wider population. We are already seeing degradation of areas of the Parklands from free campers, in full view of the Council, so any future similar opportunities should be minimised. Damage and pollution from these campers detract from the good rehab work the Council undertakes in the Parklands.	Multiuse/ Safety	Noted. Consider these needs are reflected in the 'Equitable' Policy Objective.

Community Facilities Planning and Investment Framework – Investment Priorities

The first stage of consultation was on the Policy Objectives and Principles. In the consultation documentation, additional questions about investment priorities were included alongside a statement saying these would be considered as input for the Community Facilities Planning and Investment Framework. Responses below are themed according to alignment with the Policy, and will inform the development of the Community Facilities and Investment Framework as a future piece of work.

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Toilet facilities at park 6/Nantu Wama. These are old and not very functional. The building is large yet there is one only toilet in the male and female blocks. These are popular toilets for families using the playground as well as those using the park for recreation. We use them every Saturday morning for our parkrun event and often they will be in an unpleasant state. On one occasion the female toilet was so disgusting it could not be entered. The playground has been upgraded but unfortunately the toilet block was not included in this.	Public Toilets/ Existing Facilities
Our Adelaide Submission	I believe public parks and community fitness spaces (including skate parks etc.) are valuable investments as they can be used by people of all ages, encourages physical activity, and can be wonderful community hubs.	Multiuse
Our Adelaide Submission	Safe and comfortable public parenting rooms. I live close to the city, however I never venture into town because it's too hard with a baby- nowhere except the mall to breastfeed, heat up food, or change nappy. It doesn't feel very parent-inclusive.	Safety/ Accessibility
Our Adelaide Submission	Keep investing in beautiful, natural green spaces and playgrounds, cycle and pram-friendly paths.	Existing Facilities/ Accessibility

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	<p>The Adelaide City Council should invest in lighting, particularly in open carparks, walkways, and public transport stops. Currently there are streets frequently used for parking that are poorly lit (for example, Victoria Drive behind the University of Adelaide), making it unsafe for people - particularly young women - to get back to their car safely at night. While I understand the need to maintain the parklands natural ecosystems, having solar powered battery sensor lights would improve safety along walkways in the parklands. If they were motion sensed, this would lower the risk of 'light pollution' while still ensuring that when someone is nearby or approaching, the light is effective. Furthermore, not all bus stops have adequate lighting. Some just have a simple light bar underneath the shelter, and some don't even have that. Ensuring that all public transport stops are well light will not only improve safety, but lead to an increase in users at night because of this safety.</p>	Existing Facilities/ Safety
Our Adelaide Submission	<p>Community centres are especially good as long as they're cheap to book and there's adequate storage space for groups to keep stuff there. The Adelaide Bike Kitchen is looking for somewhere else to set up shop since they're getting kicked out of Bowden, and it would be great if there were more spaces for that sort of thing.</p>	Existing Facilities/ Multiuse
Our Adelaide Submission	<p>The Glover ""helicopter"" playground in North Adelaide. We travel into the city despite being able to walk to LeFevre Tce because the play spaces are much nicer and more usable spaces, particularly in summer. The lack of upgraded toilets feel unsafe, and the lack of shade makes the space unappealing. Given it is such a central and frequented space with few other childrens/family areas nearby it should be considered for significant investment - shade, water/nature play, picnic spaces, community garden, little library, there plenty of great options to make this a central community space in Nth Adelaide.</p>	Existing Facilities/ Public Toilets
Our Adelaide Submission	Community centres, micro parks, community gardens, public toilets	Multiuse/ Public Toilets

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	I miss the toilet in Rundle Mall and would love more water bottle fill-up stations in the city like the one in Botanic Gardens. How nice to have clean or even chilled water. More extreme weather based setups like misters as we get hotter and hotter days.	Public Toilets
Our Adelaide Submission	Facilities for people experiencing homelessness and addiction. Facilities that are actually beneficial to residents – it's clear that the COA dislikes listening to, responding to or working in any way to help residents but are more than happy to continue to overcharge on rates.	Safety
Our Adelaide Submission	I feel libraries are essential as they continue to provide highly valuable services such as access to printing, resources, and work spaces for young and old people alike.	Existing Facilities
Our Adelaide Submission	Youth focused centres, and not just sport. A youth hub would be great with games and places to hang out in safe supported ways, like a music studio or art, pool tables, movie nights. Also we need to invest in services for the homeless who are now sleeping in our carparks and office buildings and using the lifts as toilets. Adelaide used to be renowned for homeless people from other states coming here because our services were so good and we were at net zero each night. Now in the CBD there are many homeless people and it is so sad. Also as a business owner with 50 staff my staff are telling me they don't feel safe in the city or building because of some of the antisocial behaviour this brings. I think more needs to be done by the city and state and the city should be advocating strongly on this.	Existing Facilities/ Safety
Our Adelaide Submission	Playground near the children's hospital that is accessible, provides a swing or other activities that encourage movement and relaxation, has spaces for families to sit together, and includes some sloping grassed area because everybody likes a hill. Would also be good to consider an adult gym in one other area. Having access to free outdoor gyms has meant I can do body weight exercises without paying for gym membership.	Multiuse
Our Adelaide Submission	Community halls, community sporting facilities, libraries	Multiuse

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	We need more public toilets. Hindley St is an example where lack of access/availability negatively impacts everyone.	Public Toilets
Our Adelaide Submission	Libraries and community centres	Existing Facilities
Our Adelaide Submission	Community run ones and not government run ones. I cannot stand government run ones	Existing Facilities
Our Adelaide Submission	GIVE US A OUTER CITY LOOP BUS!!!! Greenhill rd - railway terrace - port Road - part tce - fitzroy tce - princes highway - Hackney Rd - dequetteville tce - fullarton Rd - back to Greenhill Rd. THIS ONE SINGULAR BUS ROUTE WOULD SAVE HUNDREDS OF PEOPLE FROM MAKING A USELESS TRIP INTO THE CITY JUST TO COME BACK OUT AGAIN.	Transport
Our Adelaide Submission	Libraries and community centres.	Existing Facilities
Our Adelaide Submission	How would we know which community centres need investment when we generally only go to their nearest one? I can only speak of the Minor Works Bldg. - confined, so limited to smaller groups, not enough storage space but a lovely centre. Community centres and the library in general, encourage learning, contribute to building community and so benefit society.	Existing Facilities
Our Adelaide Submission	Priority 1 for Council funds, before investment in further community facilities: 1. Plant more trees. After canopy coverage is substantially increased: 2. Further commitment to Light Square Masterplan works (which may include playground equipment, toilets etc), 3. A Library/community space on the west side of the CBD: The east side has both the Hutt St. Library and the Rundle Mall Library - where is an equivalent space in the West? 4. A 50m outdoor pool: A pipe dream - but this should be talked about.	Multiuse
Our Adelaide Submission	I dont know hutt st. I dont like the boxed in rooms of the box factory. I like the minor works building. I think city library is a mess.	Existing Facilities

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	City Library, off rundle mall. The toilet is not wheelchair accessible. There is a door closer on the door, and it is impossible to push the door open, because of the pressure from the door closer, whilst pushing a wheelchair into the toilet. The lift to the third floor, closes very quickly and I have got caught by the lift several times, and it hurts my arms when the lift closes on you, when you are in a wheelchair. The lift is also small, not enough room for a large wheelchair. As the population ages, more people will need this kind of accessibility.	Existing Facilities/ Public Toilets/ Accessibility
Our Adelaide Submission	Good, accessible, WELL VENTILATED public toilets that are clearly signed. Often you have to search for a toilet.	Public Toilets/ Accessibility
Our Adelaide Submission	Age appropriate outdoor gym equipment. We have an ageing population (33% of the population will be over 60 or over by 2050). Quality of life for an ageing population and avoiding being a burden on government services will require people to be physically able. Once you lose physical autonomy / agency general health deteriorates, social isolation and loneliness become prevalent. Therefore providing facilities that enable residents to exercise and maintain upper and lower body muscle mass helps postpone the cycle of decline.	Multiuse/ Accessibility
Our Adelaide Submission	Facilities for indoor and outdoor social gathering of groups of >100 people with audio visual technology to enable seminars, film screenings, poetry, drama or music performances, commercial cooking facilities, air conditioning and the potential for natural ventilation, bike and repair cafe facilities. These types of facilities act as a meeting place where the community can self-organise events at low cost and contribute to connection building and the ability to service community needs, within the community.	Multiuse
Our Adelaide Submission	Charging facilities is pitying low. Lightings is poorly low. No business operation on public holidays is ridiculous.	Multiuse

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	The target population is 50,000. Practical beneficial local services for people living in medium-density housing is needed e.g. a locksmith within the square mile, ensuring full capacity for extinguishing fires and evacuating residents, gathering points established sufficiently large to accommodate and count occupants of a precinct should there be a crisis	Multiuse
Our Adelaide Submission	Services for people experiencing addiction and homelessness. Support and protection for current city residents who are no longer able to safely walk home due to increased violence and threats, plus the likelihood of stepping on a dirty needle is now at an all time high	Safety
Our Adelaide Submission	1. public toilets - Adelaide is very under-serviced in this regard. You may be unaware that men urinate publicly in lanes off Rundle Mall, even in daytime. 2. Libraries, 3. Community centres	Public Toilets/ Existing Facilities
Our Adelaide Submission	Increase funding in arts specific venues and multipurpose spaces. Having lost The Bakehouse Theatre in 2021/22 the number of community accessible performance venues for the dramatic arts in the CBD has plummeted. Pushing community theatre into the suburbs and reducing the vibrancy of the city outside of the fringe and festival periods. As an immediate goal, grant funding to the only remaining community theatre venue The Arts Theatre is vital.	Multiuse
Our Adelaide Submission	Greater investment is required in community centres. The box factory has not been staffed permanently staffed for years so provides limited benefits.	Existing Facilities
Our Adelaide Submission	Our environmental group uses The Box Factory and will soon use Minor Works. These are wonderful community facilities. In addition to these two and the one in North Adelaide, please consider a fourth facility.	Existing Facilities
Our Adelaide Submission	Playgrounds in the city (not just the parklands). It would be good to have playgrounds/family friendly facilities in popular spaces (rundle mall, central market, o'connell street).	Multiuse

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Maintaining green spaces seems to be happening really well, despite car races etc - Trees, grass, paths, seats, waterways. The wetlands are great. Playgrounds and sporting facilities seem to be well-maintained and used. I don't know much about the community centres - More publicity about what they offer would be good - have tried to access Box Factory but closed every time I walk past. No problems with libraries - staff are helpful and the spaces are relaxing and enjoyable (Hutt St & City). Please continue. Great city to be living in!	Existing Facilities
Our Adelaide Submission	Parks, public facilities/toilets, walking paths all encourage outdoor activity and healthy living	Public Toilets/ Multiuse
Our Adelaide Submission	Pickel Ball Courts, it is a fast-growing sport, it caters for all age groups and abilities, very cheap to be involved, very social, heaps of fun, great exercise and suitable for indoor and outdoor.	Multiuse
Our Adelaide Submission	Quality maintenance of existing facilities - they are assets and shouldn't be allowed to deteriorate. Some of the facilities feel uncared for (some toilets, at least 1 library, at least 1 community centre)	Existing Facilities/ Public Toilets
Our Adelaide Submission	Safe, staffed, clean, accessible and well signposted public toilet facilities.	Safety/ Public Toilets
Our Adelaide Submission	Libraries with ancillary spaces - for programs and events.	Existing Facilities/ Multiuse
Our Adelaide Submission	Invest in alternative spaces that can be cheaply used by the community to host events, clubs, board game nights etc. Spaces that help create new community and third-places for people in our increasingly secular society.	Multiuse
Our Adelaide Submission	Public libraries. Parklands	Existing Facilities
Our Adelaide Submission	Changing Places - toilet facilities for all access abilities. Women's shelters and safe spaces including social work, legal representation and temporary housing. Free childcare for all including those looking for work, working and studying.	Public Toilets/ Multipurpose
Our Adelaide Submission	Better roads with more lanes around the east ring route of the city as too much traffic on greenhill and fullarton roads they are inadequate	Transport

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Libraries. A community facility which acknowledges differences and a place to be. Also, contributes to literacy which is needed for people to self-determine.	Existing Facilities
Our Adelaide Submission	Better support for homeless/ mentally ill. Proper facilities for them.	Safety
Our Adelaide Submission	A Roller Skating Rink! They are low maintenance, and there are a lot of people who participate in roller skating based activities in this state! We also have many serious Competitive skaters who compete and win medals in competitions all around the world that could benefit from a dedicated ROLLERSKATING space without having to pay an arm and a leg to hire and also fight for time against other sports like basketball that already have so many options where they can train.	Multiuse
Our Adelaide Submission	Outdoor facilities and green spaces to promote health and well-being whole also cooling the city, and enabling active transport routes. More community gardens and green-based infrastructure would be much appreciated.	Multiuse/ Transport
Our Adelaide Submission	The Arts Theatre. There's no other building like it in the CBD and it provides entertainment comparatively cheaply but can't afford the cost of making the building accessible to all. A cooperative effort between Adelaide City Council and the Adelaide Repertory Theatre could allow improvements to be made for the betterment of all. Otherwise a developer purchases the site and thousands of people who visit and use the facilities have nowhere else to go. The closest theatres of a similar scale are at Marion or Elizabeth. Nothing else in the city that community groups can use.	Existing Facilities
Our Adelaide Submission	Lighting around the Adelaide Uni Loop. It is the premier running track in Adelaide but lighting is very poor meaning it can't be safely used in winter. Improving lighting would be great for the community to help maintain their physical and mental health throughout the winter months.	Safety
Our Adelaide Submission	Libraries. Please don't let these deteriorate. Chin up bars throughout parklands (cheap). More free drinking water fountains. More native plants and trees!	Existing Facilities

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	All of the existing ones. There's no dead wood there I am afraid. Personally, I would really benefit from libraries being open for longer hours too.	Existing Facilities
Our Adelaide Submission	A community activity space with rooms for things like craft groups to meet at low or no cost. A space like The RemaKery where people can bring stuff to be recycled and reused and take stuff they need, could have activity spaces as well.	Existing Facilities/ Multiuse
Our Adelaide Submission	Public toilets. There's a dearth of public toilets available before 8am and after 6pm, particularly near where people change buses (Grote St, KWS). Buses run until midnight, but there's only Topham Mall until 10, and the Railway Station. These are too far for people to get to and make it back to their bus stops between getting off one bus and catching the next, and with a disability there's no hope.	Public Toilets
Our Adelaide Submission	Public bathrooms and end of trip facilities like showers, public swimming pools and play spaces to enable everyone to be clean, hygienic, and active, no matter their income or housing status. It would also be beneficial to invest in making the torrens swimmable again to allow for public recreation in this area. We should also invest in outdoor playspaces and safe and active streets to make the city child and family friendly.	Public Toilets
Our Adelaide Submission	Showers and laundry facilities for people who are unsheltered. Better public toilets.	Public Toilets
Our Adelaide Submission	There are very little alternatives for preteens and teens that don't play sport. Having a safe, airconditioned place to hang out would give kids something to do in the evenings/night that doesn't involve alcohol, drugs or trouble. Allow music, snacks, games and adult supervision so kids can be themselves.	Multiuse
Our Adelaide Submission	Libraries and parks.	Existing Facilities
Our Adelaide Submission	Sustainability	Multiuse
Our Adelaide Submission	More on the City Library, especially its digital side.	Existing Facilities
Our Adelaide Submission	What you are currently doing is working, thank you.	Existing Facilities

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	It's important to invest not only in the facilities but also the public's access to them. E.g. safe public transport, bike ways and pedestrian access from other popular destinations to the community facilities	Safety/ Transport
Our Adelaide Submission	More toilets. Toilets at light square and more facilities at Victoria square, given the amount this location is used for gathering and events. Current facilities are not sufficient.	Public Toilets
Our Adelaide Submission	More street seeking, toilets.	Public Toilets
Our Adelaide Submission	We need youth centres because there are a lot of kids hanging out in the hungry jacks parking lot and stairwell- they need a place to go.	Multiuse
Our Adelaide Submission	Outdoor and indoor spaces. With a higher population density, and more people living in smaller homes, we need more third places for people to enjoy outside of their home - community centres, libraries, parks with cover.	Multiuse
Our Adelaide Submission	Green relaxing spaces, playgrounds, sporting facilities so that people can engage and stay healthy. Libraries for leisure activities.	Multiuse
Our Adelaide Submission	The city library needs to be on the ground floor of a building with high foot traffic. It is really lost where it currently is. They need more space to be able to hold more programs and provide more services to the community. A capital city library should have a much larger presence than what is currently provided and be a talking point for the city and the state. Box Factory share agreement is holding the community back from being able to provide more programs. The peak time when U3A uses it could be better utilised for community programs. Perhaps the Hutt Street library and a community centre in the east end would be the best solution. Hutt Street could benefit from a larger space where more services are available, particularly for those who are struggling with housing or mental health.	Existing Facilities
Our Adelaide Submission	Public toilets, particularly in Hutt Street. There are none currently	Public Toilets

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	1. Public Transport & Mobility Infrastructure - Why? Connect underserved communities to job opportunities, education, and healthcare. Reduce carbon emissions and improve sustainability. Ensure equitable access to transport regardless of income or location. 2. Green & Recreational Spaces (Parks, Trails, Sports Facilities) - Why? Improve physical and mental well-being while addressing environmental concerns (e.g., urban heat islands). Support place-based urban development goals and population-based health initiatives. Foster community engagement through outdoor activities and events. 3. Affordable Childcare & Early Learning Centers - Why? Support working families and promote early childhood development. Reduce educational inequality by ensuring children from all backgrounds have access to quality care. Strengthen workforce participation, particularly for women and single parents.	Transport/ Multiuse
Our Adelaide Submission	Small play spaces in the squares. The closest playground is a 30 minute walk, should we wish to get our grandchildren off of the screens. We need an accessible option nearby without needed to drive somewhere (carbon) and find a parking space.	Multiuse/ Accessibility
Our Adelaide Submission	Spaces to escape to. As a owner occupier in Franklin St, I often need a break from neighbouring renters and short term stay visitors. Light Square is handy, but there is no play equipment proved to help me entertain my grandchildren. Nearest play equipment is a 30 min walk. A simple swing would be good there.	Multiuse
Our Adelaide Submission	Music facilities for people to create, write, record, or, at least venues for musicians to play in at a community level. As a UNESCO City of Music, I find it surprising this doesn't exist.	Multiuse
Our Adelaide Submission	Making commuting around the city itself easy and comfortable. ADL is small enough for easy walking but yet it's not a very walkable city. If we invest in making it more pedestrian friendly (see Paris's 15 Minute city goals) community naturally follows as people arent seperated by loud roads, fast cars and big grey buildings.	Transport

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Public toilets are essential. These need to be lit, safe and maintained for families, individuals and people in need.	Public Toilets
Our Adelaide Submission	Public toilets that are actually maintained is crucial - so many public restrooms around town are just downright disgusting. There should also be a focus on creating better and council operated homeless shelters. A focus on the homeless population should be taken into consideration.	Public Toilets
Our Adelaide Submission	The city parklands. Make them green and beautiful. So many of our parklands are dry and feel unsafe. Think Sydney Park (dog friendly, off leash, a cafe that outdoor (hole in the wall, can order a coffee even with your dog) man-made wetlands, tables, water fountains, toilets, lights for night time and plenty of parking). I lived in Sydney for a decade and Sydney Park was bursting with community. Kids playing sports, school trips, families picnicing, mums meeting for a coffee with their prams, dogs going for a walk or a swim in the wetlands. It was absolutely thriving and Adelaide NEEDS somewhere like this!! A park ""hub"". So many people own dogs and there's barely anywhere to take your dog off leash. Enclosed dog parks are not it.	Existing Facilities/ Multiuse
Our Adelaide Submission	Lighting	Safety
Our Adelaide Submission	Playgrounds and libraries	Existing Facilities
Our Adelaide Submission	Libraries! Growing number of families with young children and older residents would benefit greatly. There was a welcome redo of the adelaide city library however the hutt st library needs desperate attention.	Existing Facilities
Our Adelaide Submission	Paths through the parklands - signage, lighting, maintenance. More early education focus. North Adelaide library/community centre events focuses mainly on older people. Id love more of a family/community focus like mothers groups, toy library, walks, group exercise etc.	Multiuse/ Safety
Our Adelaide Submission	Libraries, community centres, public toilets. Toilets are essential and we are always going to need them, so we need to ensure they are safe and accessible. Libraries and community centres provide lots of essential services and public space for the community.	Existing Facilities/ Public Toilets

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	All of them, but especially Libraries and Community Centres. They are used by workers, students, vulnerable, children, families, young, old, teenagers. Make them accessible and safe places for everyone.	Existing Facilities/ Safety/ Accessibility
Our Adelaide Submission	Libraries and community centres are extremely important as havens for unhoused people and people searching for community connections. Also extremely important for students. Investments should be made in these areas.	Existing Facilities
Our Adelaide Submission	Libraries are essential because lifelong learning is one of the best educational investments for the long term. Passing knowledge from older generations to younger ones is a crucial cultural need for our community. Additionally, as the capital city, libraries are frequently visited by both locals and tourists who come to use the facilities.	Existing Facilities
Our Adelaide Submission	Slow zone/ extension of school zone around Gilles st primary school- hallet st.	Transport
Our Adelaide Submission	More free buses route, more secure bicycle storage (Milton Keynes has a great example at their city centre) so that people can access the community facilities. More greens in the community spaces- Rundle Mall could be a beautiful walk instead of just concrete. No loud, obnoxious religious preaching anymore please! Add public bathrooms to Google maps so they are easily searchable.	Transport
Our Adelaide Submission	I currently use the joinery which is being closed for development. Although this isn't a council space, something like this would be perfect. Central, plenty of different meeting spaces, small outdoor area.	Multiuse
Our Adelaide Submission	Bike lanes. Third spaces, like The Joinery.	Transport/ Multiuse

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Green spaces - it's so important to have green spaces in the city, and for reasons such as improving health and wellbeing, sustainability, and biodiversity conservation Non-commercial meeting spaces - it's difficult to meet people without needing to pay money (ie for food, drinks, entertainment of some kind)... for some, the only non-commercial meeting space is the library, but the hours are not ideal for evenings etc... I think these spaces would help us to be more social and to build community, which is essential for community stability.	Multiuse/ Existing Facilities
Our Adelaide Submission	Community spaces that are like The Joinery and are: - free to increase accessibility - inclusive design: disability, LGBTQIA+, culturally sensitive - have greenery to increase access to nature for well-being - community gardens to increase connections and food security - versatile/multi-functional and well fitted with different equipment (whiteboards, AV rooms, kitchen, differentiated seating) - good heating and cooling.	Multiuse/ Existing Facilities/ Accessibility
Our Adelaide Submission	City library. - enable to open at 9am each day so there is a "quieter" time of the morning to access city facilities for the neurodiverse - also there is quite a queue that forms each morning of people waiting for access at 10am.	Existing Facilities/ Accessibility
Our Adelaide Submission	Libraries as it is a safe haven for so many people in the city. Considering it is a capital library, they should host better events and have better equipment.	Safety/ Existing Facilities
Our Adelaide Submission	Bike riding and active transport facilities.	Transport
Our Adelaide Submission	Spaces separate from playgrounds where people feel comfortable and safe and can access bbq and power points and seating.	Safety/ Multiuse
Our Adelaide Submission	Shared community facilities like the joinery More art and cultural services.	Multiuse
Our Adelaide Submission	Disability accessible public toilets and playgrounds, water fountains, parks, continue to have 3 x libraries. Meeting spaces should be more widely used, less costly.	Multiuse/ Accessibility

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Minor works facility is good, but needs directional signage (electronic notice boards style on Sturt street and Wright street, Sat early evenings (6-9pm or 7-9pm) needs to be activate for the upstairs area for events (think fringe, festival, writers week, sala, guitar festival, etc), This will add vibe to south without competing with local venues Whitmore square needs clear activation - bringing others into the square will mitigate negative behaviours - it has 3on3, toilets, chess (unused) - build on that and make it a destination recreation focus (aiming to bring international students and families in) by adding a kids pump track, a outdoor table tennis, volleyball, pickle ball (get rid of chess), outdoor fitness equipment, specific free wifi (which on first load has square info) and lots of chairs set back from each of the play areas, create a outdoor events space that allow Mismatch to cheaply do overflow event (Power, marquee tie down points, water), up light trees green.	Existing Facilities
Our Adelaide Submission	More good quality loos. Art and Culture. (Event locations, or amenities which complement known event locations and facilities) Open locations and shared space. Pedestrianised streets.	Public Toilets/ Multiuse
Our Adelaide Submission	Play park.	Multiuse
Our Adelaide Submission	Cooling centres or methods to mitigate the urban heat island effect on community, including shaded bus stops and water misters for summer.	Multiuse/ Safety
Our Adelaide Submission	More up to date central library with facilities that are user friendly, along with quiet rooms and safer spaces for everyone.	Existing Facilities/ Multiuse
Our Adelaide Submission	Encouragement of creating "smaller pictures." More smaller community gatherings, like book clubs, meet and greets, a monthly get together to do an activity (little hike, outdoor movies etc). I am wanting to do smaller social things that are laid back but doesn't seem to be a great deal of them.	Multiuse
Our Adelaide Submission	Victoria Park Criterium Track as it is the only traffic free road cycling venue in the state.	Transport/ Existing Facilities

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	1/. 24 hour access to public toilets other than exceloo due to good poisoning and standards decline. 2/. Water quality - starting with dams to drinking fountains including correct punishment and enforcement - if a ADF personnel found defecating in dams for drinking has signed the Geneva Convention, why are they not court marshalled and dishonourably discharges as the law states. 3/. A 24 hour T.V. with the ABC or 24 hr news broadcast somewhere in the city. I personally paid for Adelaide Oval Redevelopment to have this on an outside T.V. but the "temple of crybabies and invest nothing" raised a hand and as usual disrespect is all the answer given. 4/. Finish of the government line from Adelaide to Cape Jervis ferry to promote travel and business in the state. 5/. Addition of concrete amphitheatre in the precinct of the Torrens/Oval area for buskers and street entertainers during events.	Public Toilets/ Multiuse
Our Adelaide Submission	A well placed and maintained community garden within the Adelaide councils jurisdiction would be a great way to boost public interest in green spaces. The current parklands do a great job of meeting some greenspace needs. Investing in a community garden with fruit trees and well planned plots could serve as a space for education around agriculture for children and to provide space to gardeners within the CBD which lack a personal garden. The produce from the garden could also be a chance to help alleviate a minuscule amount of food insecurity.	Multiuse/ Existing Facilities
Our Adelaide Submission	Libraries !! We need upgrading of technology to serve the customers properly, air conditioning that works and does not work for a while and then not work especially when it is over 30 degrees, for both customers and staff wellbeing-we rush around a lot helping customers , if the environment is very hot and stuffy without adequate air flow it makes our delivery as staff so much harder.	Existing Facilities

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	<p>Community Centres and Libraries should be a priority to invest in as they are hubs where a diverse group of people can benefit from these facilities. These benefits include social connection, access to essential services such as public computers and other technologies, a safe haven and refuge for vulnerable people and a trusted place where people can find information to be able to have an educated and informed community. The City of Adelaide's public facilities are utilised by everyone not just residents of the city with the city being a transient environment where visitors, workers, students seek entertainment, connection and community. Investing in these facilities encourages people to come to the city where they will also spend money at city businesses therefore also providing economic benefit to the City of Adelaide. Council can lead the way by investing in community facilities which are accessible to all and meet high level access and inclusion needs.</p>	Existing Facilities/ Accessibility
Our Adelaide Submission	<p>Community Centres and expecting that they may vary greatly according to locality or combining with other spaces for best use of resources eg with sheds that enable to make things or fix them or recycle them; performance space. Loos and some public showers. May be a challenge at times for cleaners but we are seeing more people living on the street and it would be of benefit to all if such facilities became the norm. Assist with localised facilities such as sharing of books/DVD's/puzzles? with a bench and shade nearby. Or whatever locals come up with and take some responsibility for. Help people to enjoy living locally so that going across the city or into the suburbs is seen as an adventure to see how other neighbourhoods operate.</p>	Existing Facilities/ Public Toilets/ Multiuse

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Any sporting assets should be done in co-ordination with the schools that border the Parklands. This will allow guaranteed minimum usage, potentially shared costs and maintenance and value adding to the students, many of whom live in the area or will become future rate payers. Many of the current buildings are in poor condition or not fit for purpose. Skate parks should be totally remote from residential areas as is currently the case. Victoria Park is a destination for multi-day festivals and serves the city and state well. It is very frustrating to see temporary structures erected/dismantled several times a year. We need more permanent infrastructure including stands/seating to streamline this process. This would be money better spent than on bike lanes and removing car parks from Hutt St. The Parklands playing fields are well used on the weekends. We need more off street free parking for the participants and families.	Multiuse/ Existing Facilities

Community Facilities Planning and Investment Framework – General Feedback

The first stage of consultation was on the Policy Objectives and Principles. In the consultation documentation, additional questions inviting general feedback on community facilities was included alongside a statement saying these would be considered as input for the Community Facilities Planning and Investment Framework. Responses below are themed according to alignment with the Policy, and will inform the development of the Community Facilities and Investment Framework as a future piece of work.

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Understandably the city is a priority, but North Adelaide sometimes feels forgotten with city activations and investments so it would be great to see some new local initiatives that bring community together.	Existing Facilities
Our Adelaide Submission	They have to be adequately budgeted for to be maintained for physical assets and staffed.	Existing Facilities
Our Adelaide Submission	I see use for all of these for tourists, elderly, disabled and general people. There should be some kind of 24/7 toilet in Rundle Mall that you don't have to research the location. It's hard to keep clean as not all respect them but people can get caught out if you're old or have bladder bowel issues. Water bottle station promotes drinking water and would be so nice during these hot 35-40 plus degree days. Tourists not acclimatized would help them and all from possible sunstroke or dehydration. Also just healthy to have access to clean water not from a spout you know people suck on those. Misters would be a nice thing to have. I remember one in Rundle Mall on a particularly hot day. The city has enough sports parks but we need more facilities in Rundle itself or very nearby. I also heard of homeless lockers used to be a thing. Wish we would care about our homeless who don't have anywhere to put their things.	Public Toilets/ Multiuse
Our Adelaide Submission	Do better.	N/A
Our Adelaide Submission	I am so thankful for the adult outdoor gym already in place.	Existing Facilities
Our Adelaide Submission	If possible, I would like to see smoke-free zones around spaces where children are present. City TAFE campuses, St Ignatius, etc.	Safety

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Considering the average age of people using these facilities, and the shelter they provide from the outdoors, i believe that these facilities should be invested in the most. they provide essential third spaces for people of all ages and abilities to meet and socialise safely.	Safety/ Existing Facilities
Our Adelaide Submission	They need to be accessible. I got told off for sitting on the library floor which was wild. Not everyone finds the chairs accessible and some of us need the floor.	Existing Facilities/ Accessibility
Our Adelaide Submission	GIVE US A OUTER CITY LOOP BUS!!!! Greenhill rd - railway terrace - port Road - part tce - fitzroy tce - princes highway - Hackney Rd - dequetteville tce - fullarton Rd - back to Greenhill Rd. THIS ONE SINGULAR BUS ROUTE WOULD SAVE HUNDREDS OF PEOPLE FROM MAKING A USELESS TRIP INTO THE CITY JUST TO COME BACK OUT AGAIN.	Transport
Our Adelaide Submission	There is a water fountain - with a squatting female first nations person with water carrying bowl on her head - near Quentin Kenihan Inclusive Playspace which I think should be removed. I am not sure when it was commissioned but I think it has no redeeming features.	N/A
Our Adelaide Submission	I dont use the skate board and bike runs but they look good.	Transport/ Multiuse
Our Adelaide Submission	I think education for staff is essential. Disability awareness is essential. There needs to be access to toilets, water and tables. Some staff do not feel they can help, when you ask for help, because they don't see it as their role, to hold the toilet door open, so you can access the toilet.	Public Toilets/ Accessibility
Our Adelaide Submission	Cleanliness and accessibility are key.	Safety/ Accessibility
Our Adelaide Submission	More EV charging stations in the CBD.	Transport

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Existing facilities is good enough for the lifestyle in Adelaide. No matter what u add or refurbished the existing facilities, there will still be complaints. Spend money on tech, business, attract visitor & tourist... not by giving coupons but to assist locals willingly work towards it.	Existing Facilities
Our Adelaide Submission	Actions to demonstrate that the City, despite contemporary threats emerging internationally, existing and potential new City residents should be confident that Adelaide will be a safe place, with appropriate City facilities. Demonstrable monitoring and actions at the ready to overcome unhealthy waste e.g. vermin and pollutants. Defibrillators accessible publicly throughout our neighbourhoods with free accredited training incl a register of trained residents will give greater confidence that Adelaide can have a health advantage for people to live.	Safety
Our Adelaide Submission	Do better, even doing the bare minimum would be better than what's happening now.	N/A
Our Adelaide Submission	True Multipurpose venues that can be both community centre and performance venue (with sound reduction and technical equipment) will help to improve the vibrancy.	Multiuse
Our Adelaide Submission	They are affordable and accessible (when not booked out).	Existing Facilities
Our Adelaide Submission	I'd love to see some community garden developments. Having access to a garden allotment would be good for mental health as well as easing financial burdens by allowing people to grow their own fruit and vegetables. There's a couple of small community gardens in the city, but none of them are any good. They're too small and don't provide any opportunity to have your own plot. There's a site behind the old jail that should be better utilised, it's currently being used to supply a small amount of produce for a shelter, which is great and very worthy but it's woefully underutilized and should be repurposed into individual plots similar to the garden allotments that are very common all over Europe.	Existing Facilities

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Our publicly accessible toilets feel increasingly few and far between, public toilets help make our city cleaner and makes a basic human right available to those who have no choice.	Public Toilets
Our Adelaide Submission	More facilities for women as there are men's sheds for men to do their activities but no women's centres.	Existing Facilities/ Multiuse/ Accessibility
Our Adelaide Submission	City library is tucked away, small lift and multiple stairs.	Existing Facilities
Our Adelaide Submission	The north Adelaide library is great.	Existing Facilities
Our Adelaide Submission	Adelaide is too conservative. Lacks creative ideas for daily free enjoyment. Aesthetic physical and enjoyment wise. Lacks infrastructure for many modern lifestyle aspects.	Existing Facilities
Our Adelaide Submission	A lot of large companies that benefit from a central location in the CBD could afford to pay more tax (rates I guess I mean) to enable us to upkeep and extend facilities. The value to the community is huge. There used to be a Adelaide free bike hire service that was excellent too. To have vibrant communities we need decent public spaces and facilities.	Multiuse
Our Adelaide Submission	Love the libraries, use them all the time.	Existing Facilities
Our Adelaide Submission	The public toilets at Adelaide Markets and in the Mall are often not very good. Women especially have to queue for the loo. Also, for safety reasons toilets in parks etc should ensure the wash basin and bins etc are all within the cubicle. Directory of toilets in the city is definitely needed.	Public Toilets/ Safety
Our Adelaide Submission	Teenagers need a place to go at night.	Multiuse
Our Adelaide Submission	Have a systematic examination of footpaths and act on it. Even the eastern side of North Terrace needs attention. They are often not made good after nearby building works. Poles too often make walking difficult on narrower footpaths and should be shifted nearer the inner or outer edge.	Transport

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	City library, box factory, park land infrastructure is great. Do you need some creative way to keep some of the public toilets clean and stop graffiti? Volunteer or some benefit for people looking after the toilets.	Existing Facilities/ Public Toilets
Our Adelaide Submission	Our libraries and community centres need staffing to support their functions. They need staff to engage and support the community and co-create programs that the community are wanting to join.	Existing Facilities
Our Adelaide Submission	For instance a swing in Light Square would be sufficient.	Multiuse
Our Adelaide Submission	Festivals often negatively impact on connectivity but closing pathways. Womadelaide reduces active transport options between Hackney Rd and Victoria Drive. Fringe cuts off Rymill Pk, and Supercars cuts off King Rodney Park Wakefield Rd. Alternative connections need to be enabled to support active transport options.	Transport
Our Adelaide Submission	You need to look at how people get to and from facilities. Lighting from Adelaide oval to north Adelaide is terrible. same with the east parklands at night (eg fringe)	Transport
Our Adelaide Submission	Regarding hutt st library - The space is small, cramped and without light. I appreciate space is difficult to come by in the city centre but having visited most other libraries around SA, I feel like the space could be a lot better. Stand out libraries are the City central Library and Cultural Civic Centre in Hallett Cove. Given the proximity of primary schools, child care and retired people, I feel like the space is a let down for these populations.	Existing Facilities
Our Adelaide Submission	Some suburban libraries have a community centre feel to them with kitchens and meeting spaces in them which I feel is the best combination - having them co-located wherever it's possible.	Multiuse
Our Adelaide Submission	See above it's very dangerous atm (refers to Slow zone/ extension of school zone around Gilles st primary school- hallet st).	Transport/ Safety

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	I personally think that you need to be careful about developers swallowing up everything. This may make a few people very wealthy but will eventually destroy the soul of the city.	Existing Facilities
Our Adelaide Submission	It is very disappointing to hear that Community spaces like The Joinery, Adelaide Bike Kitchen, The Mill are all under threat of being taken over for commercial development. We need community more than ever and we need spaces to facilitate community connections.	Existing Facilities
Our Adelaide Submission	Many are still quite a distance from car or taxi set down points.	Transport
Our Adelaide Submission	Noticed lots of used needles at city playgrounds (which I've reported to COA). My friends daughter was pricked with a used needle and had to go to women's and children's for assessment. Despite needle disposal facilities - people are not disposing of needles appropriately and leaving them in play areas where families and school regularly go.	Safety
Our Adelaide Submission	My community group gave up using ACC facilities a long time ago - cost + intrusive regulations and unfair practices, bookings were bumped for 'better offers' at the last minute.	Existing Facilities
Our Adelaide Submission	Council needs to encourage cycling through more and secure bike storage - unfortunately chaining to a bike spot is no longer enough for security and not great for pedestrians. A single dedicated facility in Vic square (close to tram stop) incl all weather storage, shower/toilets, day lockers, changing space, fast wifi, well lit, healthy vending machine, cool water would allow more people to bike in and then walk or tram to employment. Annual fee of say \$30-\$50 for a swipe fob like 24hr gym so monitor and manage usage. The incentivise usage through allowing business local to the facility and city bike services to offer discounts to the users through monthly mail out.	Transport/ Multiuse/ Public Toilets
Our Adelaide Submission	More traffic free cycling facilities that can be used for organised competition will lead to growth in youth participation numbers and the ability for Adelaide to host major national and international events.	Multiuse

Stakeholder	Summary of Submission	Key Theme
Our Adelaide Submission	Community based/adult/immigrant education revolving around English/or current tongue to ease the burden on prisons doing this.....nothing beats knowing why.	Multiuse
Our Adelaide Submission	We need to upgrade our IT technology, e.g. printers, PCS, scanners, very basic equipment in order to serve our customers efficiently.	Existing Facilities/ Multiuse
Our Adelaide Submission	The city is lacking in recreational activities to do at nighttime that don't involve eating or drinking. It'd be nice to have later access to the libraries in the city as well as the museum and art gallery.	Existing Facilities/ Multiuse
Our Adelaide Submission	It is noted that many of the library and community centre facilities are leased buildings which is limiting. They rely on landlords to provide essential maintenance and repairs and prevent these existing services from being a true place of refuge if maintenance lapses or there are issues with essential services such as air conditioning or plumbing. It also means that often the building is not fit for purpose being too small, not flexible and not able to adapt with the changing demands of the communities who use these services. It would be worthwhile the council considering investing in buildings which can be maintained by the council and consider co-locating services which will be of benefit to the community.	Existing Facilities
Our Adelaide Submission	Keep Facilities simple and practical to use. Easy to clean. Efficient recycling. Light weight crockery and cutlery. Not throw away stuff demonstrating that community facilities operate sustainably. Facilities to be able to serve many people at times looking for a cool place to be and at times a warm place to be.	Multiuse
Our Adelaide Submission	Slightly off topic, but all new residential development needs well placed dog walking areas. Buildings such as Penny Place and Kodo are totally parasitic on their long-suffering neighbours in this regard.	Multiuse

Online Respondent Information

Are you a City of Adelaide ratepayer? (as at 25 February 2025)	
Yes – 38.60% - 44 No – 61.40% - 70	Noted
Postcode	
5000 (6), 5008 (1), 5038 (1), 5042 (1), 5043 (1), 5050 (1), 5052 (1), 5087 (1), 5108 (1), 5115 (1), 5141 (1), 5158 (1), 5203 (1), 5251 (1).	Noted
How do you participate in city life?	
Work – 60.83% - 73 Shop – 85.00% - 102 Play (Leisure/Recreation) – 85.00% - 102 Study – 27.5% - 33 Live (reside) – 43.33% - 52 Own a business – 5.83% - 7 Tourist – 5.00% - 6	Noted
Contact Details Provided	
Not published to protect privacy.	

Summary of Written Submissions

Summary of Submission	Response
Garden East Residents Group	
<p>The submission raises serious concerns about the lack of adequate support services and infrastructure in the East End during major events. While the emphasis on creating a vibrant city is acknowledged and supported, the group highlights the negative impact on residents due to insufficient facilities, particularly public toilets.</p>	<p>Public toilets have been identified as a key theme in the consultation feedback. This response will be considered as input for the Community Facilities Planning and Investment Framework.</p>
City of Adelaide Access and Inclusion Advisory Panel	
<p>At the 21 February 2025 meeting the Panel stressed the urgency of addressing service gaps in basic amenities, particularly in public toilets and rest stops. The Panel also discussed the evolving role of libraries and the importance of integrated green spaces.</p> <p>Detailed comments include:</p> <p>Public Toilets & Changing Facilities:</p> <ul style="list-style-type: none"> • Public toilets are fundamental yet face challenges in maintenance, hygiene, and accessibility. • In Chinatown and the Adelaide Central Market area, the closure of the Central Market facility has left users with inadequate alternatives - such as bus stations or automated facilities at Light Square -that do not fully meet community needs. • Accessibility concerns also exist in North Adelaide, where the limited number of accessible bathrooms fails to support all users effectively. • One member recounted a distressing experience at the Adelaide Zoo, where accessible facilities for personal care changes were not properly maintained. Essential equipment like hoists and support bars were either non-functional or not 	<p>Public toilets have been identified as a key theme in the consultation feedback. This response will be considered as input for the Community Facilities Planning and Investment Framework.</p>

<p>correctly set up, forcing users to advocate strongly just to access basic services.</p> <ul style="list-style-type: none"> • Another member described the frustration of parents who, lacking appropriate changing facilities, must improvise by laying out a yoga mat on unclean floors, highlighting the daily inconvenience and distress caused by insufficient services. • Investment and maintenance should prioritise high-use, high-traffic areas including Rundle Mall, North Terrace Cultural Boulevard, and the Adelaide Central Market Precinct (after hours). • Recommendation: Upgrade and maintain public toilets and changing facilities in these targeted locations to ensure they are hygienic, well-located, and fully accessible. <p>Green Open Spaces & Play Spaces:</p> <ul style="list-style-type: none"> • Green open spaces are critical for community health and social interaction. • There is support for designing play areas that are natural and integrated into larger open spaces rather than as isolated, separate facilities. • Recommendation: Enhance and support green open spaces with integrated, natural play environments that are accessible to all members of the community. <p>Rest Stops:</p> <ul style="list-style-type: none"> • The need for designated rest stops was emphasised to improve pedestrian comfort and connectivity in busy urban corridors. • Specific locations mentioned include Gouger and Hindley Streets. • Recommendation: Develop and strategically locate rest stops along these streets to provide safe, comfortable spaces for pedestrians during their journeys. <p>Libraries & Broader Community Facilities:</p>	
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<ul style="list-style-type: none"> • Libraries are evolving into multifunctional hubs, serving as safe spaces during extreme weather, providing essential access to technology, and offering support to vulnerable community members. • There was discussion about the potential for expanding community assets through additional facilities, including community centres and community kitchens, especially in areas influenced by new residential developments (such as near Twin St and Crown & Anchor). • Recommendation: Recognise and invest in the broader role of libraries and related community facilities to enhance community engagement and support a diverse range of needs. <p>Accessibility & Inter-Facility Connectivity:</p> <ul style="list-style-type: none"> • Ensuring smooth travel between facilities is critical, particularly for people with disabilities. • The importance of providing ample accessible car parks and establishing safe, accessible pedestrian routes connecting community assets. • Recommendation: Prioritise accessible parking solutions and improve connectivity between facilities to ensure all community members can easily and safely access services. 	
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